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| Energy concessions and grants for firewood users |
| Find out if you are eligible for a concession on your firewood bill  Help reduce your bills and improve your energy efficiency  Scan here for more information  or visit [www.ffm.vic.gov.au/firewood/energy-concession-and-support](http://www.ffm.vic.gov.au/firewood/energy-concession-and-support)  Qr code  Description automatically generated |

# Energy concessions and support

## Power Saving Bonus

Low income households with a Victorian electricity account can apply for the $250 Power Saving Bonus if:

* they hold a Pensioner Concession card; or
* hold a DVA Pensioner Concession, or Gold Card
* receive Austudy, Abstudy or Youth Allowance.

The Power Saving Bonus is available through the Victorian Energy Compare website: [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au/) or by calling 1800 000 832

## Non-Mains Energy Concession

Victorian households that rely on non-mains energy, including firewood as their only source of heating, can apply for the Non-Mains Energy Concession.

An annual rebate of between $51-$575 is available, depending on energy bills.

Visit the Department of Department of Families, Fairness and Housing website for more information: [services.dffh.vic.gov.au/non-mains-energy-concession](https://services.dffh.vic.gov.au/non-mains-energy-concession)

## Non-Mains Utility Relief Grant

Victorians on low incomes (with or without a concession card) who rely on non-mains energy, including firewood, and have experienced unexpected financial hardship can apply for the Non-Mains Utility Relief Grant of up to $650.

You can apply for the grant if you have an amount owing for a previous firewood purchase, or if you will not be able to afford your next fuel purchase

Visit the Department of Families, Fairness and Housing website for more information: [services.dffh.vic.gov.au/utility-relief-grant-scheme-non-mains](https://services.dffh.vic.gov.au/utility-relief-grant-scheme-non-mains)

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# Improving Household Energy Efficiency

**Home Heating and Cooling Upgrades**

From July 2021 the Home Heating and Cooling Upgrades Program will provide a base rebate of $1,000 towards the cost of purchasing and installing a high-efficiency heating and cooling system.

## The rebates will be available to low-income households whose primary source of heating is wood, gas-fired or an electric heater more than 7 years old.  Find out more about the program at: [heatingupgrades.vic.gov.au](https://www.heatingupgrades.vic.gov.au/)

## Household Energy efficiency

Energy efficiency is about saving energy, reducing your bills and making your home more comfortable.

Find out about the benefits of an energy efficient home at Sustainability Victoria: [sustainability.vic.gov.au/energy-efficiency-and-reducing-emissions/save-energy-in-the-home](http://www.sustainability.vic.gov.au/energy-efficiency-and-reducing-emissions/save-energy-in-the-home)

## Victorian Energy Saver

Victorian Energy Saver has information and tools to save energy and money on bills. Programs include:

### Victorian Energy Upgrades

Victorian Energy Upgrades program provides access to discounts for energy-saving products and services.

### Energy Savvy upgrades

Energy Savvy Upgrades is a home energy program assisting low income households experiencing energy stress to keep energy bills in check.

Find more information at: [victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au)

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